



**Limited Lifetime Warranty
What Your Warranty Covers**

HALO Water System's point of entry residential Water Filters and Conditioners (up to 13" diameter mineral tank) are warranted to the original owner at the original residential installation location to be free from defects in materials and workmanship from the date of manufacture as specified.

- 1.) HALO will provide one replacement tank for any tank that fails due to a manufacturing defect.
- 2.) HALO warrants that components for the equipment will be available for the lifetime of the system.
- 3.) Halo will provide comparable components of our selection to replace any obsolete items.
- 4.) HALO will, within five years from date of install repair or provide replacement warranted defective control valve parts at no charge.
- 5.) Halo will provide replacement carbon media at no charge for the first five years from the date of installation due to media failure.
- 6.) This warranty gives you specific legal rights that may vary from State to State.

CONDITIONS OF WARRANTY

- 1.) The system must be installed and maintained according to local codes and secondarily in accordance with manufacturer recommendations. Contact HALO if there are any conflicts between local codes and our printed instructions.
- 2.) The system must be maintained with HALO approved replacement components.
- 3.) Failures resulting from fire, freezing, neglect, accident, alteration, abuse, improper installation or acts of nature are not covered.
- 4.) Water pressure must be regulated between 40 to 80 pounds per square inch working or static pressure. Pressure exceeding 80 pounds per square inch working or static pressure voids all warranty.
- 5.) Pressures exceeding 120 pounds square inch and vacuum in excess of 5" HG (17Pa) voids warranty on tank.
- 6.) Air Temperature exceeding 120 degrees Fahrenheit voids warranty on tank.
- 7.) Influent chlorine must not exceed 1 mg/L.
- 8.) HALO does not warrant to perform, pay for, or finance any repairs and/or installations. The customer must contact the Halo representative.
- 9.) If a recirculation pump is in use at the location of the Halo install a secondary conditioner must be installed.

OBTAINING WARRANTY SERVICE

All returns must be accompanied by a "Return Authorization" (RMA) number. All defective warranted part(s) along with a copy of this warranty, original purchase receipt and the RMA number. We will, at our option, repair or provide replacement warranted parts at no cost, except freight and on site labor charges. You can contact us at (800) 591-0538 or email us at warranty@halowater.com.

LIMITATIONS AND EXCLUSIONS

This warranty is exclusive and in lieu of any other warranty expressed or implied, including but not limited to, any implied warranty of merchantability of fitness for particular purpose. HALO shall not be liable for any loss or incidental or consequential damages resulting from the misuse or inability to use this equipment by the buyer or any user.

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